CodeRED

The Town of Hardwick has contracted with Emergency Communications Network to license its CodeRED high-speed notification solution. The CodeRED system provides Hardwick officials the ability to quickly deliver messages to targeted areas or the entire Hardwick community.

Police Chief James Ayotte cautioned that such systems are only as good as the telephone number database supporting them. "If your phone number is not in the database, you will not be called." One of the reasons the CodeRED system was selected is it gives individuals and businesses the ability to add their own phone numbers directly into the system's database, this is an extremely important feature.

"No one should automatically assume his or her phone number is included," Chief Ayotte said urging all individuals and businesses to click on the CodeRED link below to follow "CodeRED Community Notification Enrollment" page.

All businesses should register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the past year, and those who use a cellular phone or VoIP phone as their primary number.

Chief Ayotte explained, "CodeRED allows geographically based delivery, which means street addresses are required to ensure emergency notification calls are received by the proper individuals in a given situation. The system works for cell phones too, but we need to have an associated street address to provide relevant messages."

Chief Ayotte stated, "CodeRED gives those who want to be included an easy and secure method for inputting information. The data collected will only be used for emergency notification purposes."

Click here to read the CodeRED FAQ (Frequently Asked Questions).